

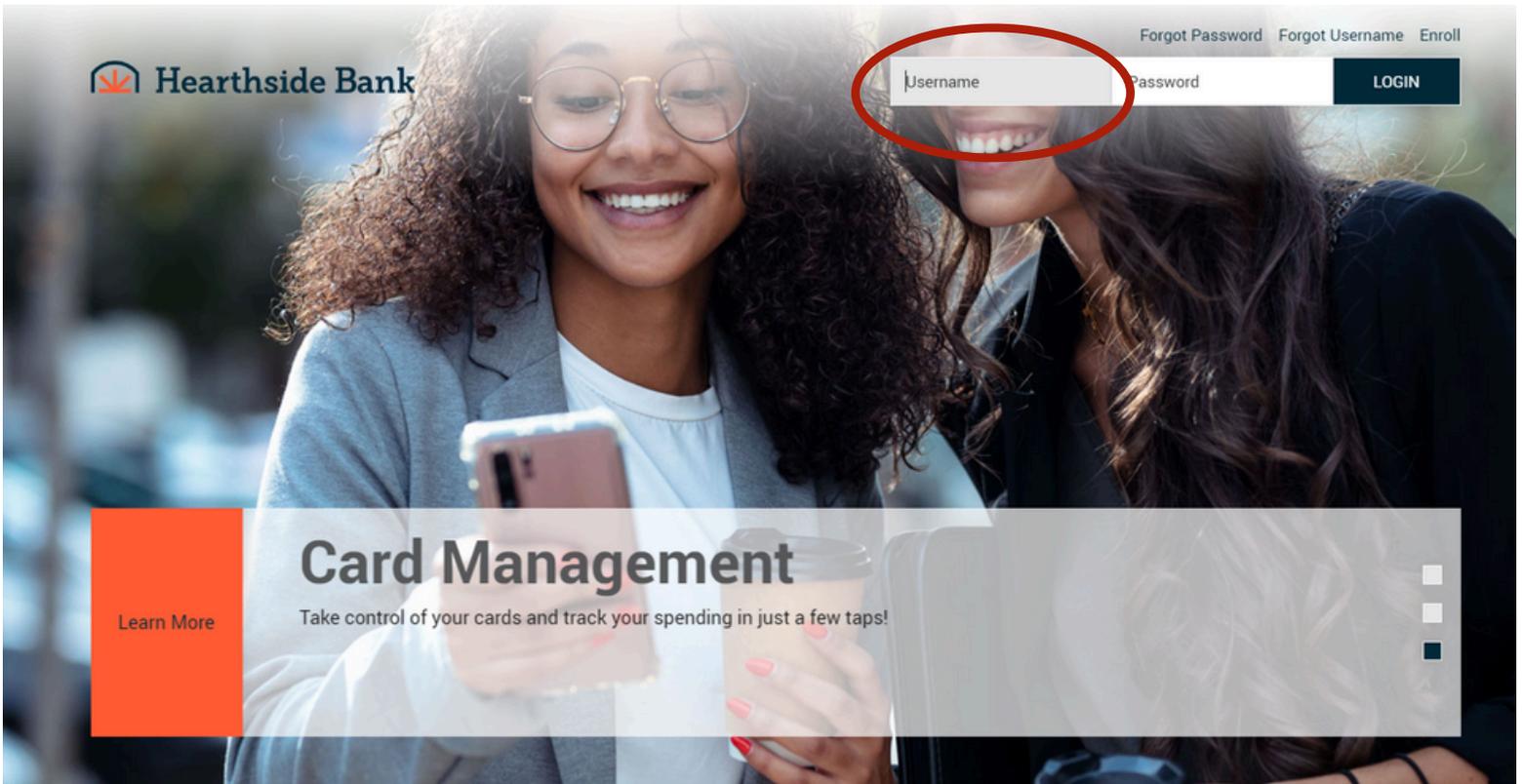


MEMBER FDIC | *Always within reach*

# \* ONLINE BANKING E-STATEMENT ENROLLMENT GUIDE \*

Online Banking e-Statements are the fastest and most secure way to receive your Hearthside Bank statement. No more waiting for the statement to arrive in the mail or having to shred stacks of papers - enrolling is easy! Here's how:

Go to our website at [www.hearthsidebank.com](http://www.hearthsidebank.com) and login. If you do not have a sign-on ID, click the "Enroll" link to sign up for Online Banking.



From the main "Accounts" overview page, select the "Online Statements" option.

Accounts Transfers Pay Bills Send Money with Zelle® Trends

Welcome, Test2 Test Your last login was 7/11/2024, 3:38 PM Eastern Daylight Time

**Services**  
Online Statements

### Accounts

Account Name ▲	Available Balance	Current Balance
E Value Checking *1217	\$14.04	\$14.04
E Value Checking *9546	\$20.02	\$20.02
Statement Savings *9868	\$1.02	\$1.02
<b>Total</b>	<b>\$35.08</b>	<b>\$35.08</b>

### Loans And Credit Cards

Account Name	Current Balance
You have no accounts to display.	

### My Credit Score

72

300 850

Score Report Monitoring Savings

In a new window, this agreement will appear. Review and then select "eSign document".



## Online Statement Enrollment - Agreement

Welcome to Hearthside Bank Online Statement Service.

You must accept this agreement in order to view your statements through this web site.

Print

### Authorization for Electronic Statements and Disclosures

This notice contains important information that you are entitled to receive before you consent to receive your statements electronically. Please read this notice carefully.

**Your Consent.** By accepting below, you are agreeing to receive your account statements electronically, and will no longer receive paper account statements by mail. Deposit account statements are eligible for electronic delivery. It may be necessary to change your statement date to enroll you in electronic delivery. All legal notices, disclosures, and other information that are normally mailed to you may be delivered to you electronically.

**Hardware and Software Requirements:** You understand to view your statements, you must have access to a computer, an internet connection, a browser with 128-bit encryption, access to Online Banking, and Adobe Acrobat Reader 7.0 or higher installed. You are responsible for the installation, maintenance, and operation of your computer and software.

**Data Retention:** Statements will be available for one year in our Internet Banking System. After the one year period, you will need to contact Hearthside Bank to request a copy of your statement, which may result in a fee. To request a paper copy, you may write to Hearthside Bank or visit any branch location. You may save a copy of the electronic statement for your permanent files.

Please enter the code contained in this [eSign document](#).

eSign Confirmation Code

I AGREE

I DISAGREE



You will need Adobe® Acrobat Reader installed on your computer to view your statement. You can download it for free by clicking the icon.



Your computer will download a **UNIQUE** code that you will enter in the next step.



\*For example only.

Enter the code and select "I Agree".

### Online Statement Enrollment - Agreement

Welcome to Hearthsides Bank Online Statement Service.

You must accept this agreement in order to view your statements through this web site.

[Print](#)

Hearthsides Bank  
Attention: Customer Service  
1602 Cumberland Ave  
Middlesboro KY 40965

How to Withdraw Your Consent: If you consent to electronic delivery of your statements, you may withdraw that consent at any time. However, withdrawing your consent may result in additional fees on your account. If you wish to withdraw your consent to receive electronic statements, you may do so simply by clicking "Cancel enrollment" on the Statements page inside online banking or by writing to Hearthsides Bank Attention: Customer Service, 1602 Cumberland Ave Middlesboro KY 40965, or calling Customer Service at 606-248-1095 or visiting any branch location. Your request will be honored within 30 days of receipt.

You understand this authorization shall remain in effect until revoked by either you or Hearthsides Bank.

Once you accept these terms and conditions, your enrollment for e-statements is complete.



Please enter the code contained in this [eSign document](#).

eSign Confirmation Code

Choose the statement delivery preference for each account and then select "Next".



### Statement Notification - Email Address

When your online statement is available, an email notification will be sent to you at this email address. If you need to change your email address, you may do so in Online Banking by going to the *Account Options* and selecting *Personal Information*. Please note you must then re access eStatements for changes to take effect.

██████████@gmail.com

### Statement Delivery Preference

To receive an eStatement, check the eStatement box next to the associated account. If you have any questions, please call us at 800-354-0182 or 606-248-1095.

Account Type	Account Number	e-Statement	US Mail
Checking Statements	*****9591	<input checked="" type="radio"/>	<input type="radio"/>
Checking Statements	*****9393	<input checked="" type="radio"/>	<input type="radio"/>
Loan Statements	*****0693	<input checked="" type="radio"/>	<input type="radio"/>

**NOTE: By accepting the agreement, you are agreeing to receive your account statements electronically, and you will no longer receive paper account statements by mail.**

Once you have made your selections and everything is correct, select "Enroll".



### Statement Notification - Email Address Confirmation

Confirm your email address below.

Email Address:

██████████@gmail.com

### Statement Delivery Preference Confirmation

Click ENROLL to complete the enrollment process. NOTE: Once enrolled, your next statement will be available online.

Account Type	Account Number	e-Statement	US Mail
Checking Statements	*****9591	<input checked="" type="radio"/>	<input type="radio"/>
Checking Statements	*****9393	<input checked="" type="radio"/>	<input type="radio"/>
Loan Statements	*****0693	<input checked="" type="radio"/>	<input type="radio"/>

[PREVIOUS](#) [ENROLL](#)

From there, you can review each account's statement and history.



### My Statements

To view your current statement, select VIEW STATEMENT. You will need Adobe Acrobat Reader in order to view, save or print your statement.

NOTE: Once enrolled, your next statement will be available online.

Checking Statements ^

Checking Statements - \*\*\*\*\*9393

- [View Statement](#)
- [View History](#)
- [View Notice](#)

Checking Statements - \*\*\*\*\*9591

- [View Statement](#)
- [View History](#)
- [View Notice](#)

Loan Statements ^

Loan Statements - \*\*\*\*\*0693

- [View Statement](#)
- [View History](#)
- [View Notice](#)

You will also receive an email confirmation letting you know that you have successfully enrolled in our eStatements!

Welcome to eStatements Inbox x



info@hearthsidedbank.com  
to me ▾

2:08 PM (1 minute ago) ☆ ↶ ⋮

Thank you for enrolling in Online Statements with Hearthsided Bank. Now, you will be able to view, print, and save your account statements electronically!

The security of your financial information is of the utmost importance to us. If you did not enroll in this service and believe you may have received this email in error, please contact us immediately at 800-354-0182 or 606-248-1095.

Thank you for banking with Hearthsided Bank.

Please do not "Reply" to this e-mail. This is an unmonitored address, and replies to this e-mail cannot be responded to or read.

Reply Forward

You can unenroll in e-Statements at any time by clicking the "My Settings">"Edit my settings" and then selecting "US Mail" and hitting the submit button. By cancelling the enrollment, you will begin receiving your statements by mail and a monthly maintenance fee may be applied.



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The screenshot shows the 'My Settings' menu with 'Edit My Settings' selected. Below, there is a table with columns for Account Type, Account Number, e-Statement, and US Mail. The 'US Mail' column has radio buttons for each account type. The 'SUBMIT' button is highlighted in red.

Account Type	Account Number	e-Statement	US Mail
Checking Statements	*****1217	<input checked="" type="radio"/>	<input type="radio"/>
Checking Statements	*****9546	<input checked="" type="radio"/>	<input type="radio"/>
Savings Statements	*****9868	<input checked="" type="radio"/>	<input type="radio"/>

If you have any trouble with our site, give us a call at 800-354-0182 or come by one of our branches. We will be happy to answer your questions and work with you so you can begin enjoying the ease of e-Statements!